Susan D. Moffatt-Bruce, M.D., Ph.D., MBA
Chief Quality & Patient Safety Officer
Ohio State University Wexner Medical Center

Dr. Moffatt-Bruce is a tenured Professor in Surgery, Molecular Virology Immunology and Medical Genetics and Biomedical Informatics. In 2011, she was appointed as the Chief Quality and Patient Safety Officer at OSUWMC. In this role she is responsible for the collection, reporting and analysis of quality and patient safety data for a 1,300-bed hospital system, comprising 6 hospitals and 1,100 integrated physicians. She has been responsible for the implementation of safety checklists and Crew Resource Management across the entire medical system, along with establishing standardized processes that have significantly reduced the incidence patient safety events. She has also successfully leveraged a new system-wide electronic medical record system to reduce harm events and has led the organization to be successful in the CMS Value Based Purchasing program, allowing OSUWMC to rank as a best performer by Leapfrog, Health Grades, and be awarded the UHC Quality Leadership Award 4 years in a row. She was appointed Associate Dean of Clinical Affairs, Quality and Patient Safety in 2012. She recently secured a 4-year program project grant (4 Million) to establish The Institute for the Development of Environments Aligned for Patient Safety (IDEA4PS) from the Agency of Healthcare Research and Quality. This grant is proposed as an interdisciplinary approach to identify and explore how feedback of information can be used to inform the development of robust practices that lead to improved patient safety. IDEA4PS seeks to improve clinical practice by designing, testing and exploring the type and kind of information flows that result in adaptation of the health care work environment. She is currently the Chair of the Clinical Transformation Governance Committee that is directed to developing episodes of care across the OSUWMC care continuum with the pertinent clinical and administrative stakeholders.

Dr. Moffatt-Bruce has been trained at Intermountain Healthcare and the Institute of Healthcare Improvement, and is a Black Belt in Lean Six Sigma. She serves on the UHC Chief Quality Officer Council, as well as on the NQF Steering Committee on Patient Safety Complications, and is a board member of the National Association of American’s Essential Hospitals Research Institute. She has been appointed to the American Association of Thoracic Surgeons Ethics Committee, and the Society of Thoracic Surgeons Evidence Based Practice Guidelines Committee and represents the AATS at the American Hospital Association. She is currently the clinical expert for the AAMC Bundled Payments program. She continues to practice thoracic surgery, and is committed to training students and residents in clinical skills and process improvement. She serves on the editorial boards of the Joint Commission Journal of Quality and Patient Safety and is a reviewer for over 20 journals.

Dr. Moffatt-Bruce is married with two children, is an avid runner and triathlete, and regularly participates in charity events that include Dragon Boat Racing and Girl Scouts of America. She loves traveling and often visits her home in Prince Edward Island, Canada.

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Judy Bournique
Senior Quality Manager
Ohio State University Wexner Medical Center

Judy Bournique is a registered Medical Technologist with certification through the American Society of Clinical Pathologists. Previous roles include Clinical Microbiology Supervisor, Infection Preventionist, Patient Safety Instructor and Root Cause and Common Cause Analysis Facilitator. Judy is currently a Senior Quality Manager in the Department of Quality & Patient Safety at the Ohio State University Wexner Medical Center (OSUWMC). She has been at OSUWMC since 2006.

After starting at OSUWMC, Judy partnered with Perioperative Services to improve Core Measure process indicators, facilitated multidisciplinary teams to standardize the process for identifying and managing patients with difficult airways, was project lead for the OSUWMC NSQIP program and a DMAIC instructor. Judy developed a clinical quality audit and coaching program and assisted with developing a mechanism for rapid cycle data return. Judy is currently an RCA Facilitator, Project Manager for Safety Survey administration and is the Crew Resource Management (CRM) Project Manager. Judy is a CRM facilitator, risk assessor and hardwire safety tools workshop facilitator. Judy is also a guest lecturer at The Ohio State University.

Since its inception in 2010, the OSUWMC CRM program has trained over 7,000 physicians and staff. Over 70 CRM Hardwire Safety Tools have been created. Sustainability includes a supportive CRM Steering Committee, devoted CRM facilitators, CRM leadership rounds, and dissemination of monthly themes of the month.