Tragedy Brings Safer Care: Lessons Learned from a Patient Stairwell Death

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“Dead Body Found in Stairwell – Please Come to the 5th Floor Right Away”
What Did We Learn?
Assessment and Care of “At Risk” patients

• Definition
• Communication
• Monitoring
• Interventions (ex. Aeroscout)
• Code Green
A well-coordinated significant event plan is critical

• Police investigation
• Media
• Regulatory
• Governing Body
• Family/Lawyers
Clear Leadership Oversight of Security  
(Sheriff’s Dept.)

• Coordinated search plan
• Assistance with “At Risk” patients
• Performance metrics
Importance of transparency

- Open dialogue with family spokesperson
- Regulatory agencies
- The media
- Our staff
Supporting Staff
Emotional Impact