



## AMERICA'S ESSENTIAL HOSPITALS

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Shana Olshan is currently the Director of the National Standards Group (NSG) at the Office of Enterprise Information at the Centers for Medicare and Medicaid Services (CMS). During her over 20-year tenure at CMS, she has worked in a variety of policy, quality, operations, and communications areas. For the last 12 years, she worked in the CMS Provider Communications Group focused on outreach and education to the Medicare Fee-for-Service providers. This work included ICD-10 outreach, as well as overseeing the CMS HIPAA Eligibility Transaction System. Olshan has a Masters in Public Health, Health Policy and Administration from the University of California at Berkeley; she also has a BA in Biology from Rice University.

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