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## Elena Tindall, MA Ed

Project Manager – IMPACT PCBH  
*Santa Clara Valley Medical Center*



Since 2007, Elena Tindall, MA Ed has worked in Primary Care Behavioral Health (PCBH), launching and managing PCBH initiatives in a variety of clinic settings and systems, including in FQHCs and FQHC look a likes. She is well-versed with issues in educating “front line clinicians” to use evidence-based approaches in their work, that are in line with this model of care, and the challenges in transitioning a staff from their specialty mental health training, to work effectively in the PCBH system of care. Since starting at Santa Clara County’s Department of Behavioral Health Services in 2008, Tindall has been the Project Manager of Santa Clara County’s

five-year Delivery System Reform Incentive Plan (DSRIP) - IMPACT effort. As project manager, she supports leadership, clinic managers and line staff to utilize elements of the IMPACT model, and ensures the team achieves its DSRIP Milestones. She concurrently manages several contracts offering PCBH services at community based organizations, funded through Mental Health Services Act (MHSA) Prevention and Early Intervention (PEI) funds. Prior to joining Santa Clara County, Tindall was the administrative director at Ravenswood Family Health Center where, in partnership with the Clinical Director, she launched and managed their first PCBH services, soup to nuts.

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