



AMERICA'S ESSENTIAL HOSPITALS

Beverley H. Johnson

President and CEO

Institute for Patient- and Family-Centered Care



Beverley H. Johnson is president and CEO of the Institute for Patient- and Family-Centered Care in Bethesda, Md. Johnson has provided technical assistance and consultation for advancing the practice of patient- and family-centered care to over 250 hospitals, health systems, federal, state, provincial agencies, military treatment facilities, and community organizations. She assists hospitals and ambulatory programs with changing

organizational culture, facilitation of visioning retreats, and the integration of patient- and family-centered concepts in policies, programs, and practices, as well as in facility design and the education of health care professionals.

Johnson recently served as project director for a multi-year initiative to develop resource materials for senior leaders in hospital, ambulatory, and long-term care settings on how to partner with patients, residents, and families to enhance the quality, safety, and the experience of care. She has co-authored books and other publications on patient- and family-centered practice in pediatrics, newborn intensive care, maternity care, emergency care, geriatrics, and other aspects of adult health care. Johnson served as the lead author for *Partnering with Patients and Families to Design a Patient- and Family-Centered Health Care System: Recommendations and Promising Practices*, a multi-year initiative funded by the Robert Wood Johnson Foundation and the California HealthCare Foundation. Among other publications that Bev has co-authored are: *Partnering with Patients, Residents, and Families: A Resource for Leaders of Hospitals, Ambulatory Care Settings, and Long-Term Care Communities*; *Developing and Sustaining a Patient and Family Advisory Council*; *Creating Patient and Family Faculty*

Programs; Advancing the Practice of Patient- and Family-Centered Geriatric Care; Changing the Concept of Families as Visitors: Supporting Family Presence and Participation; and Privileged Presence: Personal Stories of Connections in Health Care. She has served as an executive producer for award-winning documentary films and videos.

Johnson serves as faculty for several statewide primary care initiatives. She is a member of the Selection Committee for the American Hospital Association-McKesson Quest for Quality Prize and the Board of Directors for the Patient-Centered Primary Care Collaborative (PCPCC). She is also a member of Premier's QUEST/PACT Advisory Panel, the American College of Physicians' Advisory Board for Patient Partnership in Healthcare, and the Advisory Group for the World Innovation Summit for Health.

Johnson is a past recipient of the Lloyd Bentsen Award and the Humanitarian Award from Pediatric Nursing. In 2007, she received The Gravens Award for leadership in promoting optimal environments and developmental care for high-risk infants and their families, and The Changemaker Award by the Board for the Center for Health Care Design. In 2008, the National Perinatal Association presented Johnson with the Stanley L. Graven Award. Most recently, she was a recipient of a Dorland Health 2011 People Award.