



Hand Hygiene Guided Cohort Targeted Solutions Tool (TST)[®]

Sustaining the Gains Planning the Path Forward

Date: November 6, 2013

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Review of Ground Rules

1. Full participation by project team.
2. Start on time. End on time.
3. All ideas welcome.
4. One conversation at a time. Please announce your name before speaking.
5. Don't leave the call with unanswered question(s).

Objectives

MUST ACCOMPLISH:

- ▶ Primary: To establish clear understanding of the project milestone's expectations and deliverables, specifically in Sustain Phase
- ▶ Secondary: To provide individual's project progress, updates and learning, specifically from Improve-Analyze.
- ▶ Others: To collaborate with other participating organizations in learning and achieving the same goal of improving Hand Hygiene compliance and reducing healthcare-associated infections.

<u>Time Frame</u>	<u>Agenda</u>	<u>Presenters /Facilitators</u>
3 mins	Check in: <ul style="list-style-type: none"> • Review of the Ground Rules and Objectives • Introduction (Name/Title & Role for this Project/ Organization) 	Jane Teena/Ziad
30 mins	Previous Assignment Follow-up: <ul style="list-style-type: none"> • Share the findings and learning from the previous step: <u>where you are at now</u> • Successes • Challenges and barriers from the previous step 	Teams All
10 mins	Sustain – Sustaining the gains you have made (TST Demo) <ol style="list-style-type: none"> 1. Sustain Start Date 2. Control Plan 3. Ongoing Data Collection 	Teena/Ziad
15 mins	Discuss Next Work Assignment – Review the Checklist Sustain – Implementing Solutions and Sustaining the Gains- Planning the Path Forward <ol style="list-style-type: none"> 1. Beginning your <u>Sustain Start Date</u>. What is the anticipated timeline for your organization? 2. Who would you designate as Process Owner? 3. Updating the control plan whenever changes occur in Sustain 4. Continue real time data collection in Improve – Data Collection 5. Training new hand hygiene observers and JIT coaches whenever necessary 6. What's next?----Replicate your results in other units 	All
2 mins	Closing Remarks <ol style="list-style-type: none"> 1. Next deliverables 2. Action steps: WWW 	Teena/Ziad
	Optional: Individual questions & comments	

Highlights of the Improve Phase:

Previous Assignment Follow-Up:

- ▶ Share the findings and learning from the previous step: where you are at now
- ▶ Successes
- ▶ Challenges and barriers from the previous step

Truman
Medical
Centers

University
of Florida
Health

Jackson
Memorial
Hospital

University
of New
Mexico

Natividad
Medical
Center

Alameda
Health
System

Improve Phase Checklist



	Implementing the Basic Solutions in Improve
	Identifying the top 3 contributing factors
	Identifying targeted solutions based on your data and the analysis of your contributing factors
	Identifying who would lead the implementation of the targeted solutions and complete the implementation checklist
	Continuing to collect and enter data in Improve
	Updating HAI rates in Improve
	Reviewing your unit's baseline and improve hand hygiene results in Improve – Analyze

Hand Hygiene TST[®] - Sustain your Gains

Projects Start Baseline Improve **Sustain**

Overview Control Plan Ongoing Data Collection

Hand Hygiene 3 North Tutorial Page Help

Sustaining the Gains

Congratulations! You should have implemented at least 3 of the Guides (found on the **Improve – Solutions** page) in addition to the *Basic Solutions Guide*. Now that you have these solutions in place, your unit should have improved hand hygiene compliance numbers.

In the box on the left, please enter the date when you have done **all** of the following:

- Implemented at least 3 of the Implementation Guides
- Entered data in the **Improve – Data Collection** page
- Viewed your improved hand hygiene compliance rates in the P-Chart on the **Improve – Analyze** page

Your project is now in the **Sustain** phase. You will still need to continue to collect data, although on a much smaller scale. Here is a brief explanation of the sub-sections under **Sustain**: [read more](#)

Required Reading

- [Before You Start the Sustain Phase](#)
- [Sustain Phase Checklist](#)

Amber Miller, M.S.N., R.N.
Exempla Healthcare

Enter your sustain date only when:

1. You have implemented at least 3 of the implementation guides
2. Entered data in the Improve phase
3. Viewed your P-Chart in the Improve-Analyze



Discuss Next Work Assignment – Review the Checklist

- ▶ Beginning your Sustain Start Date. What is the anticipated timeline for your organization?
- ▶ Who would you designate as Process Owner?
- ▶ Updating the control plan whenever changes occur in **Sustain**
- ▶ Continue real time data collection in **Improve – Data Collection**
- ▶ Training new hand hygiene observers and JIT coaches whenever necessary
- ▶ What's next?----Replicate your results in other units

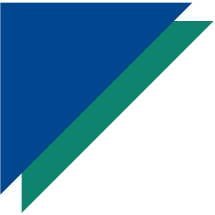


Next call: December 4, 2013

...What's Next?

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Next steps



What	Who	When	Status

ANNOUNCEMENTS

- We will be working to schedule our next set of calls between this webinar and the next, so please look for a 30-minute block of time in the next month.
 - » Be on the lookout for contact from Audrey Sterling at America's Essential Hospitals to schedule these calls.
- Please be on the lookout for more information about Part 2 of the Hand Hygiene Learning Network. America's Essential Hospitals will be kicking it off **January 8th at 2 p.m.**, and we want all of our teams to continue.
 - » Part 2 of the project launches your initiative organization-wide, and builds on the strengths and opportunities you learned about from the first series. We will be sending out information and a letter of commitment soon!
- If you have any other questions, please contact:

Emily Jones

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- Phone: (202) 495-3362

Jane Hooker

- Email: jhooker@essentialhospitals.org
- Phone: (202) 585-0134