

Judy Klickstein

Senior Vice President, IT and Strategic Planning,
Chief Information and Strategy Officer,
Cambridge Health Alliance



Judy Klickstein is the Senior Vice President of Information Technology & Strategic Planning at Cambridge Health Alliance (CHA). She is responsible for the development, implementation, and management of CHA's technology strategy and portfolio, information management and resources, and the organization's strategic planning function. This novel role has driven the emergence of information technology as a strategic asset of CHA and supported the development of a data-rich environment for planning purposes.

Ms. Klickstein led a highly successful strategic planning effort and coordinated the first phase of CHA's transformation to a high-performing Accountable Care Organization. This work included the planning for the patient-centered medical home effort, supporting the redesign of the physician leadership structure and developing the ACO system infrastructure plan.

She transformed the Information Technology Department into a cutting edge, high performing service organization. Additionally, she architected CHA's HITECH Act/meaningful use strategy qualifying for EHR incentives in 2011. Ms. Klickstein directed the implementation and integration of the EpicSystems clinical products to all primary care (internal medicine, pediatrics and family medicine), psychiatry, medical specialties, surgical specialties, and OB/GYN practices in addition to two inpatient facilities and three emergency departments

Other areas under Ms. Klickstein's purview include Health Information Management, Planning, Marketing, Media Relations, Medical Library, and Academics.

Prior to coming to CHA in 2002, Ms. Klickstein served as Vice President Information Systems/CIO at Boston Medical Center, Deputy CIO at Partners Health Care Inc., and Vice President/CIO for the Internet Group (a subsidiary of CMP Media Inc.). She holds a bachelor's degree in sociology and a master's in information systems from Boston University.

Laret's volunteer service includes membership on the board of the international charity Mercy Ships, which delivers medical care on hospital ships to indigent communities in Africa. He chaired corporate fundraising drives in San Francisco for the Juvenile Diabetes Research Foundation and American Heart Association.

He is a member of the board of directors of Varian Medical Systems Inc. in Palo Alto and Nuance Communications in Boston, Mass.

Laret earned a bachelor's degree at UCLA and a master's degree at the University of Southern California (USC), both in political science.

Modified 5/1/2013

May 1 NAPH Webinar: "HIT and Electronic Medical Records"